

Terms and Conditions:

1Up'n Limo's will strictly enforce state and federal laws and will maintain a zero tolerance compliance policy that no alcoholic beverages can be consumed or used by any person not of legal drinking age. All U.S. law enforcement agencies have power to stop any motor vehicles for administrative searches. If contraband is aboard, even in negligible quantities without chauffeur's knowledge, they can seize and forfeit this vehicle to a local government agency. All law enforcement agencies are aggressively enforcing this policy. Therefore, no person will bring contraband aboard vehicles that are owned or operated by 1Up'n Limo's. 1Up'n Limo's will not be responsible for injuries that may occur due to horse playing while the vehicle is in motion or at a standstill. The purchaser on the front of this contract is responsible for his or her guests. AT THE CHAUFFEUR'S DISCRETION THE PURCHASER AGREES TO BE FULLY LIABLE FOR ALL CHARGES THAT MAY INCUR:

1. \$20.00 per broken glassware, \$45.00 per damaged DVD
2. \$100.00 minimum for extensive cleanup
3. \$150.00 for detailing and wax (due to sickness-exterior)
4. \$175.00 shampoo and disinfecting (due to sickness-interior)
5. \$200.00 minimum for each burn hole, rip to upholstery or carpet
6. \$200.00 minimum for each act of vandalism
7. Triple charge of above listed amounts for all removed/stolen items from vehicle
8. Downtime subject to loss of revenue, per each hour lost as stated in contract.

1Up'n Limo's recommends that all and any personal valuables be removed from the vehicle when unattended. We will not be held responsible for any lost, stolen, or damaged articles. 1Up'n reserves the right to terminate this or any other contract for noncompliance of the above requests especially if the renters do not follow the chauffeurs request to obey the rules in this contract. No smoking is allowed in our vehicles. Any balance is due immediately at the beginning of the agreed job. The renter authorizes the immediate 50% deposit and the final payment and states that he/she is the authorized purchaser for this rental contract, the authorized cardholder for given credit card, responsible and liable for payment of the total amount per cash, credit card or check. We reserve the right to charge a 4.25% service fee for all credit card transactions. As with all contracts, the rental contract between the renter and 1Up'n Limo's is made with the information and the terms given to us. All the above information from the renter is binding and cannot be changed without 1Up'n Limo's acceptance. After the contract is signed, 1Up'n Limos is still authorized to collect the remaining balance in full if the car was not re-rented again on the cancelled date for the same or higher amount. We will reserve the said date upon the approval of the purchaser's credit card, cash deposit or cleared check. The credit card holder gives authorization to use the credit card information over the phone, internet, or in person in combination with a signed contract. It is agreed that it is not necessary to obtain a signed credit card slip as the reservation is made over the phone/internet. Proof of identity of the purchaser using said credit card must be supported by the signed contract. We will need the credit card and state identification of the purchaser that authorizes the transaction for the signed contract. If the purchaser cannot provide all of the above listed items, 1Up'n Limo's will not start the job, as we have no proof of the legal possession of the credit card, therefore the risk of not getting paid will give us the right to cancel. The purchaser is still fully responsible to pay the total amount as he failed to provide the above requirements. 1Up'n Limo's cannot guarantee the availability of overtime. It is particular importance that the purchaser makes allowances for anticipated delays and adheres to agreed time schedule. In the event that the purchaser wants to change the time of the itinerary, they may do so, only if 1Up'n can accommodate other clients that booked with 1Up'n prior to or after the said time. The purchaser further agrees to pay additional charges incurred such as overtime, tolls, parking, etc. Overtime for transferred jobs is charged in one hour increments. Extra stops are charged \$35.00 if not on the sheet the purchaser filled out. Transfer jobs are priced for immediate pickup/drop off, no wait time is included. Base price is for simple transportation. The overtime will be billed by hourly rate. If customer fails to show at the designated pickup location and does not inform the office and/or driver, the full amount of contracted time will be charged. The purchaser authorizes 1Up'n Limos to charge any additional charges after they have rendered services to the purchaser's credit card as a supplemental charge. A 20% gratuity will be added to your charge. If cash payment is selected, the payment is due at the rental time. Customer agrees to allow 1Up'n Limos place a security deposit charge on the above credit card for the event stated above.

If any payment due is left unpaid for ten days after the due date, 1Up'n Limos will have the right to add and collect charges with interest at the maximum rate allowed by law. All such sums are due and owing with any other expense (filing fee, court cost and reasonable attorney fees, etc.) For reasons of nonpayment, I, the credit card holder/purchaser agree to pay 1Up'n Limos upon signing of this contract. I am satisfied with the terms and conditions above and full understand and agree. If for any reason I am not satisfied with the services I receive, I have 10 hours after the completion of the job to file a complaint in writing. If 1Up'n Limos doesn't receive the complaint in the above stated time frame I agree that there is no valid complaint and I am fully satisfied with the services I received. Filing a written complaint ensures that both parties fully understood what the problem was and should help 1Up'n Limos to assist the purchaser in any kind of reimbursement. The purchaser will be contacted within one week of the complaint to settle the matter. I understand that this is a separate case from the main contract and therefore have no dispute against 1Up'n Limos and the payment I authorized. Since 1Up'n Limos offers high-tech equipped vehicles sometimes heat and excessive use of all power operated equipment might be subject to temporary failure. This will, of course, not interfere with the safety of the vehicle and therefore will have no effect on continuing or paying of the contracted trip. Bluetooth connection is not guaranteed in any of our limousines and the purchaser agrees to bring their own USB or auxiliary cords if they wish to play music from their phone or other electronic device. Some devices may not be compatible with our equipment therefore 1Up'n Limos will not be responsible for situations where music is unavailable. 1Up'n Limos guarantees that all of our vehicles are constantly checked to keep the highest possible standards and eliminate such failures as much as possible. 1Up'n Limos agrees to send the requested vehicle as offered in the contract. We have the right to upgrade the vehicle in case of emergency breakdown or if vehicles were in accidents. As stated, this will only happen in emergency situations and only to upgrade, never to downgrade. If no upgrade is available, 1Up'n Limos gives the customer the right to downsize the vehicle and receive additional discounts if wanted. No additional charges will occur on customer side if upgrade is made without customer request. If switching occurs in the same category or upgrades are made it will not affect the contract and/or payment of contract. Customer therefore agrees that replacement limousine may be substituted if contracted limousine becomes unavailable for any reason. If any of our above guarantees or contracted terms cannot be met due to conditions outside of our control including weather, accidents, and any other acts of God we will do our best to notify the customer of these conditions and resulting delays or changes. I agree to all of the above

(Print Name) \_\_\_\_\_ (Signature) \_\_\_\_\_ (Date) \_\_\_\_\_

**1Up'n Limousines**  
 230 South Grand Avenue East Springfield, IL. 62704  
 217-971-4126  
[lupnlimos217@gmail.com](mailto:lupnlimos217@gmail.com)

LIMOUSINE CONTRACT

Today's Date	Occasion	Pickup Date	Pickup Time
First and Last Name		Pickup Location	
Address		Drop off location	
City	State	Zip	How many people
Phone Number		Special Instruction	
Email Address		How did you hear about us?	

Trip Type: One way ( )      Round Trip ( )      # of Hours ( )  
 Payment: Cash ( )      Credit Card ( )      Check ( )

Credit card number:	Exp date
Cardholders Name/Billing Address:	Sec code

Limousine Price:	\$ _____	<b><u>FOR OFFICE USE ONLY:</u></b>
Extra Charges:	\$ _____	<b>P:</b> _____ <b>T:</b> _____
20% Gratuity:	\$ _____	
Security Deposit:	\$ _____	
Total:	\$ _____	
Deposit (nonrefundable):	\$ _____	<b>C:</b> _____ <b>U:</b> _____
Balance:	\$ _____	